



FOR IMMEDIATE RELEASE

Exclusive taxi service begins at Dayton International Airport

- Customer service enhancements -

- Dayton Express Cab Co. has served airport for 16 years -

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Contact: Linda Hughes, Marketing Manager, 937-454-8200

Dayton International Airport continues to improve the customer experience with the July 1 launch of exclusive taxi service by Dayton Express Cab, a locally owned company that has provided taxi service to airport customers for nearly 16 years.

The taxi fleet will now have a uniform look, with white vehicles displaying the Dayton International Airport logo and the words "Official Taxi Service/Provided by Dayton Express Cab." In addition, the service will feature the following:

- + All vehicles will be no more than three model-years old;
- + Taxis will be equipped with GPS and backseat credit card options;
- + Drivers' attire will be uniform and each driver will wear a photo identification badge;
- + A good faith effort will be made to provide an ADA-accessible vehicle within 15 minutes of a request;
- + Drivers have committed to comply with the high standards of service practiced by the airport and the City of Dayton.

"The airport and our staff value all our patrons," said Terrence Slaybaugh, director of Dayton International Airport. "Providing the best customer service along with the most convenient, affordable and safest ground transportation to and from the airport is our continued priority. Having a single taxi provider at the airport is a major step in achieving and maintaining this commitment."

The three-year agreement (with renewal options) with Dayton Express Cab follows a six-month review and application process. Dayton Express met all the specified standards and proved its commitment to the goal of consistently

positive passenger experience.

For additional taxi information, call 937-890-3217. For more information about Dayton International Airport, visit flydayton.com.



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